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Press Release

IT Companies supporting COPE Galway

Local charity COPE Galway has recently benefitted enormously from a collaboration with two Galway IT companies, Cisco and Vulcan Solutions. The collaboration is as a direct result of COPE Galway's Reach Out Campaign. Cisco's mission is to enable people to connect, communicate and collaborate through improved technology. There was a natural synergy between Cisco and COPE Galway's Reach Out Campaign and their work with the most isolated in the community.

Following initial contact between COPE Galway and Cisco, Cisco invited Vulcan Solutions on board. Vulcan Solutions, one of Galway's longest established technology companies, is a Microsoft Gold Certified Partner and one of the country's leading providers of custom business applications using Microsoft Dynamics CRM and SharePoint. According to Vulcan Solution's General Manager Cian McNamara "When we were approached by Cisco to help COPE Galway we welcomed the opportunity as we saw this as a way to give something back to our local community. We are celebrating our 20th birthday this year and we were looking at a way to mark this milestone that would have a long term positive impact."

In addition to offering advice and support to COPE Galway, the two companies have donated their time, products and services. Vulcan Solutions provided assistance to the delivery of an overall assessment of COPE Galway's IT requirements, the installation of a new server environment (using Microsoft Small Business Server 2008) and the custom deployment of the organisation's new Intranet and online team sites (using Microsoft Office SharePoint Server). This software has strengthened the whole IT network and has also provided an Intranet to link up COPE Galway's staff across 6 locations.

Cisco provided Network and Server infrastructure and will continue to help expand Cope Galway's network with Voice-over-IP and Wireless LAN solutions over time. According to Mike Conroy, Cisco's General Manager in Galway "We are delighted to have been able to work with Vulcan Solutions to address COPE Galway's Reach Out campaign and general IT needs and look forward to an ongoing partnership in support of COPE Galway's critical work in the community"

Jacque Horan, CEO of COPE Galway said "Our collaboration with Cisco and Vulcan Solutions has proved hugely beneficial to us. The concrete benefits to us are a much improved, reliable and more cost effective IT network, and an enhanced capacity to communicate across our range of services. This demonstrates the benefits of individuals and organisations reaching out to each other and working together. As an organisation we did not have the finance to replace our server or develop an Intranet, our focus is on delivering the best possible services to our clients. However through having access to better technology the team in COPE Galway can

work more effectively to deliver our services to those suffering the effects of isolation. I would like to thank the management and staff at both Cisco and Vulcan Solutions for their ongoing support. I would also like to congratulate Vulcan Solutions on their 20th birthday -they have chosen an inspiring way to celebrate it”

COPE Galway provides a range of services in Galway city and county including a refuge for women and children affected by domestic violence, accommodation for homeless men and women and sustenance and social supports for older people living at home.